

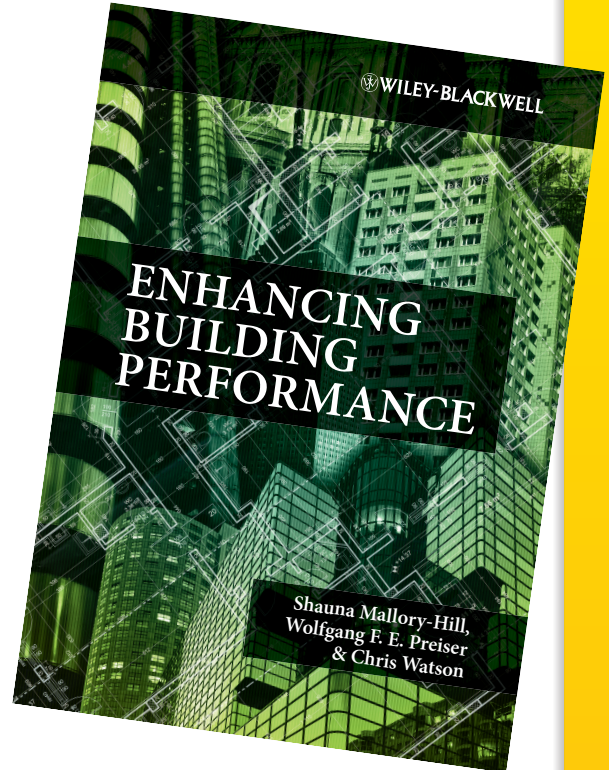
CONSTRUCTION

# Enhancing Building Performance

Shauna Mallory-Hill, Wolfgang F. E. Preiser and Christopher G. Watson

Enhancing Building Performance presents the latest BPE work, providing a systematic approach for those who wish to use BPE to deliver improved building performance that is responsive to the needs of stakeholders.

- Covers the entire life cycle of buildings, from design, through building to occupancy and adaptation/reuse
- It addresses sustainability by encouraging owners and occupiers to think holistically about the entire life-cycle of the building
- Helps to make buildings work better by delivering cost-effective buildings of better quality
- Genuinely global in scope



**Connect with us:**



[www.wiley.com](http://www.wiley.com)



@WB\_Construction



WB Construction

Paperback | 360 pages | February 2012 | ISBN 978-0-470-65759-1

£69.99 | €81.30 | \$115.00



#### How to order:

**EUROPE, MIDDLE EAST, ASIA & AFRICA**  
John Wiley & Sons Ltd  
Tel: +44 (0)1243 843294 Fax: +44 (0)1243 843296  
E-mail: [cs-books@wiley.co.uk](mailto:cs-books@wiley.co.uk)  
[www.wiley.com](http://www.wiley.com)

**NORTH, CENTRAL & SOUTH AMERICA**  
John Wiley & Sons Inc  
Tel: 877 762 2974 Fax: 800 597 3299  
E-mail: [custserv@wiley.com](mailto:custserv@wiley.com)  
[www.wiley.com](http://www.wiley.com)

**GERMANY, SWITZERLAND & AUSTRIA**  
Wiley-VCH Verlag GmbH  
Tel: +49 6201 606 400 Fax: +49 6201 606 184  
E-mail: [service@wiley-vch.de](mailto:service@wiley-vch.de)  
[www.wiley-vch.de](http://www.wiley-vch.de)

# Order Form

All customers from Europe, Middle East and Africa (excluding Germany, Austria, Switzerland)

**PHONE** your credit card order:  
FREE PHONE (UK only) 0800 243407 or  
(for overseas orders) +44 1243 843-294

**FAX** your completed order form to:  
+44 (0)1243 843-296

**POST** your completed order form to:  
John Wiley & Sons Ltd., 1 Oldlands Way,  
Bognor Regis, West Sussex, PO22 9SA, UK

**EMAIL:** Customer@wiley.com

**ONLINE:** www.wiley.com

## Postage rates

(Amounts shown for the total order)

- UK  £3.70  
Europe  Surface mail £5.35 / €8.00  
 Air mail £12.75 / €19.00  
Outside Europe  Surface mail £7.75  
 Air mail £14.95

Delivery will be arranged by John Wiley & Sons Ltd, on your behalf via Wiley Distribution Services Ltd. Alternatively you may collect your order by prior arrangement. We can also quote for delivery by courier. Please e-mail customer@wiley.co.uk for details. Please allow 21 days for delivery.

## MONEY BACK GUARANTEE

If you are not completely satisfied we will refund your payment without question, if books are returned in a resaleable condition within 30 days of receipt.

Sub Total \_\_\_\_\_

Postage \_\_\_\_\_

TOTAL \_\_\_\_\_

## PAYMENT METHODS

Cheque enclosed, payable to John Wiley & Sons Ltd

Credit/charge card:  Maestro  Mastercard  
 Visa  American Express

Card number \_\_\_\_\_

Start date \_\_\_\_\_ Expiry date \_\_\_\_\_

Maestro issue number \_\_\_\_\_

## Card security code:

(3 or 4 digit code printed on the signature panel on the reverse of the card or for American Express the 4 digit code on the front of the card, above and to the right of the imprinted card number).

Cardholder's signature \_\_\_\_\_

Cardholder's name \_\_\_\_\_

Cardholder's registered address \_\_\_\_\_

Postcode \_\_\_\_\_ Country \_\_\_\_\_

Invoice for prepayment

Purchase order number \_\_\_\_\_  
enclosed

EU customers please include your VAT number

## YOUR PERSONAL DATA

We, John Wiley & Sons Ltd, will use the information you have provided to fulfil your request. In addition, we would like to:

- Use your information to keep you informed by post of titles and offers of interest to you and available from us or other Wiley Group companies worldwide, and may supply your details to members of the Wiley Group for this purpose.  
 Please tick the box if you do not wish to receive this information
- Share your information with other carefully selected companies so that they may contact you by post with details of titles and offers that may be of interest to you.  
 Please tick the box if you do not wish to receive this information.

If, at any time, you wish to stop receiving information, please contact The Database Marketing Dept (databasegroup@wiley.co.uk) at John Wiley & Sons Ltd, The Atrium, Southern Gate, Chichester, West Sussex. PO19 8SQ, UK.

## Customers from Germany, Austria and Switzerland

**PHONE** +49 (0)6201 606-400

**FAX** your completed order form to:  
+49 (0)6201 606-184

**POST** your completed order form to:  
Wiley-VCH, Customer Service Department,  
P.O. Box 10 11 61, 69451 Weinheim,  
Germany

**EMAIL:** service@wiley-vch.de

**INTERNET:** www.wiley-vch.de

Card Number \_\_\_\_\_

Expiry Date \_\_\_\_\_

## Card security code:

(3 or 4 digit code printed on the signature panel on the reverse of the card or for American Express the 4 digit code on the front of the card, above and to the right of the imprinted card number).

Date, Signature \_\_\_\_\_

## TERMS OF PAYMENT:

- Please send me an invoice  
 Cheque is enclosed

Please charge my credit card:

- Mastercard  Visa  Amex

In EU countries the local VAT is effective for books and journals. Postage will be charged. Whilst every effort is made to ensure that the contents of this leaflet are accurate, all information is subject to change without notice. Our standard terms and delivery conditions apply.

## Customers from the Rest of the World

**PHONE** +1 877 762-2974 (toll free)

**FAX** +1 800 597-3299

**MAIL** your completed order form to:  
John Wiley & Sons, Inc., 10475 Crosspoint  
Blvd, Indianapolis, IN 46256 USA

**EMAIL:** custserv@wiley.com

**INTERNET:** www.wiley.com

Please charge my credit card:

- Mastercard  Visa  Amex  Discover

Acct.# \_\_\_\_\_ Expiry Date \_\_\_\_\_

## Card security code:

(3 or 4 digit code printed on the signature panel on the reverse of the card or for American Express the 4 digit code on the front of the card, above and to the right of the imprinted card number).

Signature (Credit card orders invalid unless signed)

## METHOD OF PAYMENT:

- Payment enclosed. Total amount enclosed:

\_\_\_\_\_ (Make checks or money orders payable to John Wiley & Sons, Inc.)

Please note that all prices are correct at time of going to press but are subject to change without notice.

Yes, I would like to order  
(Please insert ISBN and title)

copy(ies)

copy(ies)

copy(ies)

copy(ies)

copy(ies)

copy(ies)

copy(ies)

Each volume will be invoiced and despatched upon publication.

- Yes! Please send me a free sample copy of the following journals**

## Send my order to

Title & Name \_\_\_\_\_

Job Title/Department \_\_\_\_\_

Company/University \_\_\_\_\_

Address \_\_\_\_\_

Town/City \_\_\_\_\_

Post/Zip Code \_\_\_\_\_

Country \_\_\_\_\_

Daytime Tel./Fax \_\_\_\_\_

- Yes! Please place me on the Wiley Email list. My Email address is**